

March 7, 2014

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Situation Regarding TonenGeneral K.K. Kawasaki Refinery Resid Hydroconversion Unit

After the fire that occurred on the afternoon of March 1 at the TonenGeneral Sekiyu K.K. Kawasaki Refinery in the upper part of the reactor tower of the resid hydroconversion unit (“the unit” herein), which was under operational suspension for maintenance, was confirmed extinguished in the early morning of March 2, a site investigation was conducted with the utmost attention to safety under the guidance of the relevant authorities. The current situation regarding the unit is as follows.

- Maintenance work on the unit was resumed today (March 7) after acceptance by the local fire department of a request for the resumption of work.
- Due to the March 2 incident, it is anticipated that maintenance work on the unit will progress behind schedule. However, effects on earnings are expected to be negligible.

We once again offer our deepest apologies to the local community and to all those involved for any inconvenience and anxiety caused by the incident.

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*[The official language for TonenGeneral Sekiyu's filings with the Tokyo Stock Exchange and Japanese authorities, and for communications with our shareholders, is Japanese. We have posted English versions of some of this information on this website. While these English versions have been prepared in good faith, TonenGeneral Sekiyu does not accept responsibility for the accuracy of the translations, and reference should be made to the original Japanese language materials.]*