

September 9, 2016

Announcement

EMG Marketing Godo Kaisha
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Payment with Apple Pay available at Express service stations starting in October

EMG Marketing Godo Kaisha (head office: Minato-ku, Tokyo; president: Takashi Hirose), brings its customers Apple Pay at Express branded self-service stations when it launches in October. Apple Pay is an easy, fast and secure way to make mobile payments that is private and convenient, and can be used with iPhone7, iPhone 7 Plus, and the Apple Watch Series 2 at the service stations.

Bringing Apple Pay to Express and other service stations will broaden payment options for customers paying for fuel and shopping at these locations, and give customers the benefit of the convenient and secure shopping experience Apple Pay delivers.

EMG Marketing will continue to focus on offering customer-oriented services and will keep enhancing the customer value of Esso, Mobil and General branded service stations.

Apple Pay is easy to set up, and will be accepted at Express and other service stations that accept Suica, iD or QUICPay.

Security and privacy is at the core of Apple Pay. If your iPhone, iPad or Apple Watch is ever lost, you can use Find My iPhone to put your device in Lost Mode to suspend Apple Pay, or you can wipe your device clean completely. You can also stop the ability to make payments with Apple Pay on iCloud.com. When you use a credit or prepaid card with Apple Pay, the actual card numbers are not stored on the device, nor on Apple servers. Instead, a unique Device Account Number is assigned, encrypted and securely stored in the Secure Element on your device.

For more information on Apple Pay, visit: www.apple.com/jp/apple-pay/ (in Japanese only)

About the TonenGeneral Group and EMG Marketing Godo Kaisha

The TonenGeneral Group, centered on Group company TonenGeneral Sekiyu K.K. and also comprising its related companies and subsidiaries, including EMG Marketing Godo Kaisha, is engaged in business operations that include crude oil procurement, petroleum and petrochemical product manufacturing, and electric power supply. Under our brands, Esso, Mobil and General, we strive to contribute to the development of a vibrant society by maintaining a stable supply of energy and offering high-quality products and services while working to reduce effects on the environment. For more information, please visit our website at <http://www.tonengeneral.co.jp/english>.

About Express

Express is operated under the concept of providing the quickest, easiest refueling service in the cleanest, most comfortable facilities. In order to further advance this brand value, we continuously

strive to enhance both the technical and customer-oriented aspects of our services by strengthening our sales promotion programs, enhancing our customer services, ensuring the cleanliness of our SS, and other efforts. Visit our website at <http://www.emg-ss.jp/brand/express/>

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[The official language for TonenGeneral Sekiyu's filings with the Tokyo Stock Exchange and Japanese authorities, and for communications with our shareholders, is Japanese. We have posted English versions of some of this information on this website. While these English versions have been prepared in good faith, TonenGeneral Sekiyu does not accept responsibility for the accuracy of the translations, and reference should be made to the original Japanese language materials.]